



Presentation of EUConcilia

The EUConcilia GmbH is a consultancy company that is located in Stuttgart, capital of Baden-Württemberg, in southern Germany. Launched in 2005, EU Concilia - now EU Concilia GmbH - was founded to realize European project ideas from widely varying bodies, such as further education, universities, communities and associations, despite the administrative hurdles.

So, in this way we support the European aim to work towards an ever closer co-operation between European countries for economic and social advancement. We aim to contribute to the development of the common European Lifelong Learning area enforcing European integration.

EUConcilia's services include project development, management (e.g. Grundtvig or Comenius projects) and evaluation on European level (e.g. Leonardo da Vinci projects), especially in the fields of education, employment, health, research and urban development.

Usually, we are a team of three managers supported by free-lancers and interns. The EUConcilia GmbH generates proceeds through fees and public fundings.

Activities of EUConcilia regarding quality assurance

We use the EFQM Excellence Model to self-assess and reflect our work. One of our partners is trained as EFQM Assessor. In addition we follow the documentation specification of ISO 9001.

We believe that our documentation system and our four-eye-checks of our products are two important pillars of our quality management system. In addition our highly qualified personnel are the assets in our quality assurance.

We use many methods and tools for quality assurance e. g. brainstorming, benchmarking, check sheets, data analysis, various charts, SWOT analysis. We spent around 6 hours per month on quality assurance.

From our point of view we should increase the regularity of quality management activities. Other challenges we face are: working under high pressure and unsatisfying return on sales.

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